



Retail Business Services

Innovation Spotlight: Systems Business Analyst Suleman Amjad

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In the wake of Fast Company's designation of RBS as a Best Place to Work for Innovators, we would like to highlight a few RBS innovators and introduce them both professionally and personally. Recently, we sat down with Suleman Amjad, a Systems Business Analyst here at RBS, to learn more about him.

Suleman's life changed forever when he came to work for RBS: he discovered his purpose, built a fulfilling career and even met the woman who would become his wife.

How did you begin your career with RBS?

I joined RBS in September 2018 as a contractor. A little over a year ago, I was converted to full time. I began as a Business Analyst assigned to a single project for retail operations and merchandising. Then in 2020, my role changed to IT Finance. Since then, I've been working as a Systems Business Analyst.

What made you choose this career?

While working as a web developer in 2015, I thought to myself: I'm not made to just develop, I need to explore this IT field more. So, I decided to pursue my master's degree in Computer Information Systems at Texas A&M University and focus on IT and the business side.

What's a project you're working on that you are proud of?

We're establishing a reclaim facility at one of the warehouses. Sometimes brand stores receive items from the warehouse in less than favorable conditions. Some items may be broken or missing. These items are then accounted for under reclamation and credited back to the store. This process was previously handled by a third-party company but now we're doing it ourselves and saving the company money.

We are also working on FIT and SDP programs, which combined are two of the biggest projects in RBS IT history.

I understand you and your wife, Amela Ahmetovic, met at RBS?

My boss moved my desk from the retail office on the third floor to IT Finance on the first floor. Amela, who was working as a real estate coordinator at

the time, also worked on the first floor. We met one day, and the rest is history. We got married last year!

What do you enjoy doing when you aren't working?

I'm very enthusiastic about traveling. I moved to the United States from Pakistan in 2015 and since then it's been my goal to visit all 50 states and Washington, D.C. So far, I've traveled to 26 states – but for a state to count I must spend at least 24 hours there. So, passing through doesn't count. I also enjoy playing tennis, soccer and cricket.

What advice would you give someone considering a career in your field?

This field is all about teamwork. Entering the programming and developing field can be scary for many people but remember, there's more to this field than just development. So don't be afraid. There are a lot of different avenues you can take to build a fulfilling career.